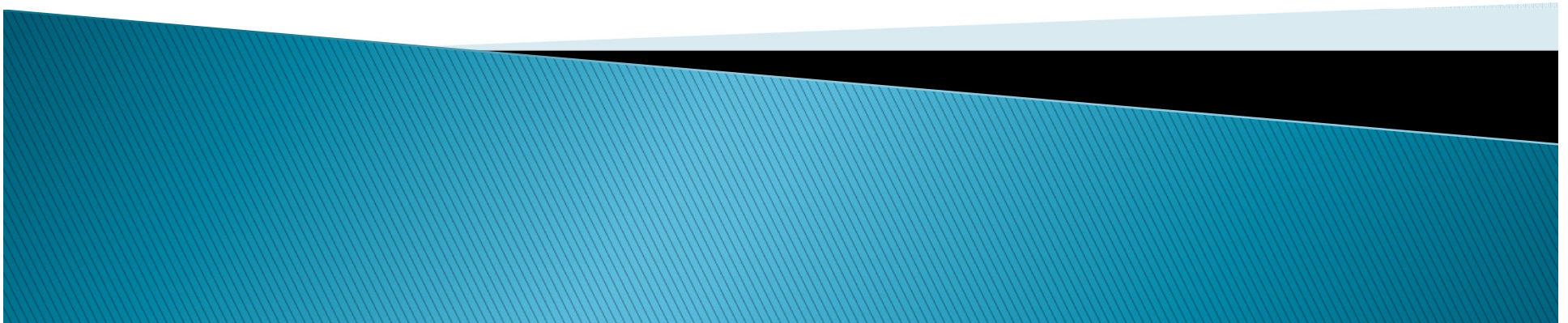


Follow-up and support for families:

Creating family-centered follow-up

Anne Banger
Darlene Freeman
Karen Hopkins



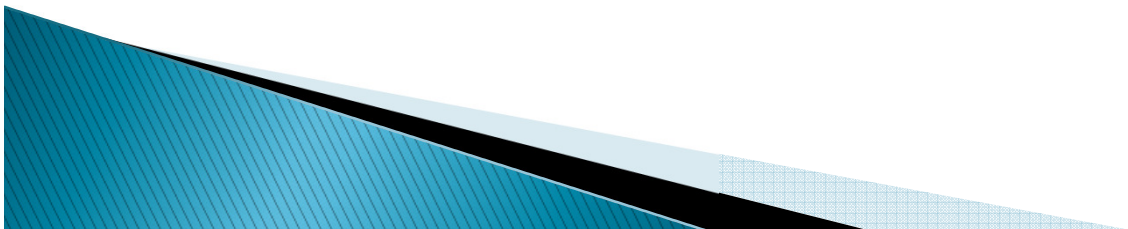
Maine EHDI

Who are we?

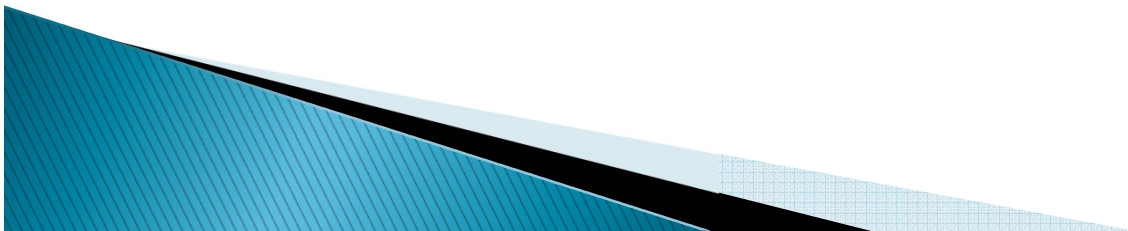
- ▶ Anne Banger
Follow-up Coordinator
- ▶ Darlene Freeman
Parent Consultant
- ▶ Karen Hopkins
Director
Early Childhood and Family
Services
MECDHH



Who are you?



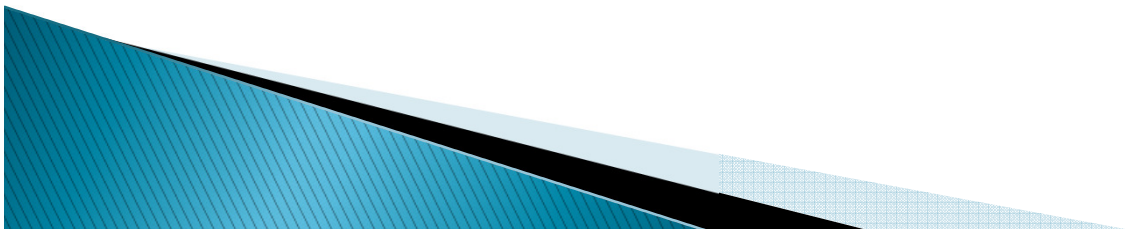
History of Maine EHDI



2005

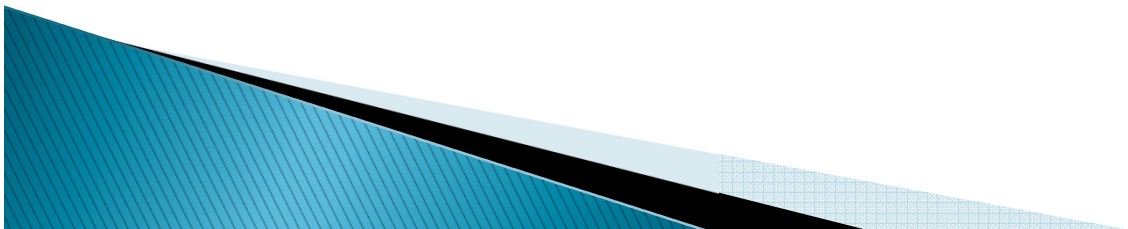
First year full hearing screen data was collected in Maine

	2005
Screen	94%
Follow-Up	34%
Part C	10%



Importance of Parent Role Identified.....

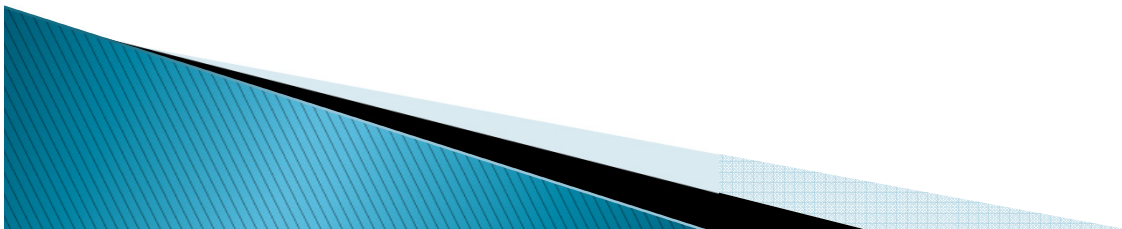
- ▶ Parent Consultant Position Created
- ▶ Funded by HRSA Grant
- ▶ Contract position
- ▶ Home-based office



2007

Parent Consultant Hired

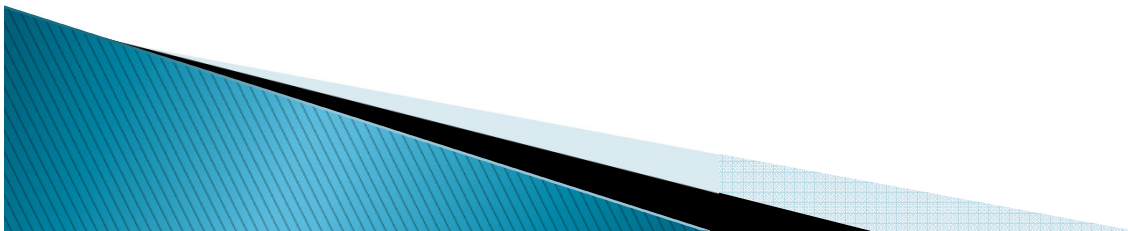
- ▶ Parent
- ▶ Part-time position
- ▶ Role
 - Family support following diagnosis
 - Start Hands & Voices in Maine



2007 Law changed

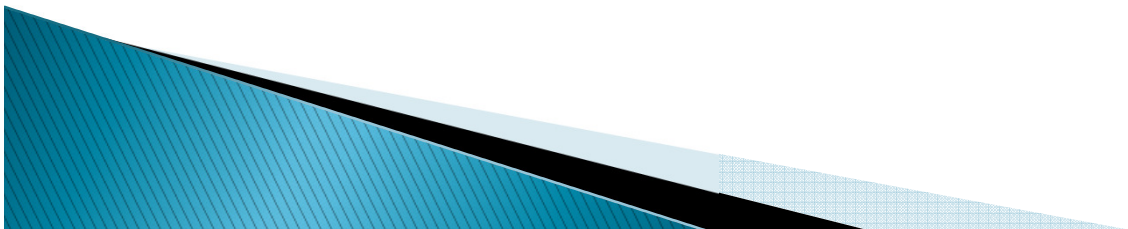
▶ Mandated Audiology Reporting

- Anyone performing screens or diagnostics through age 3
- Reports submitted via webform or manually



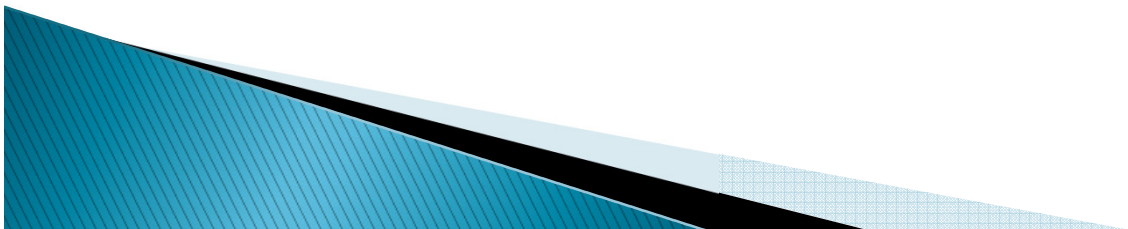
Data

	2005	2006	2007
Screened	94%	97%	98%
Follow-Up	34%	34%	50%
Part C	10%	21%	30%



2009 Law changed

- ▶ Hospitals mandated to schedule follow-up appointment
 - Still no follow-up coordinator position to follow up on refers

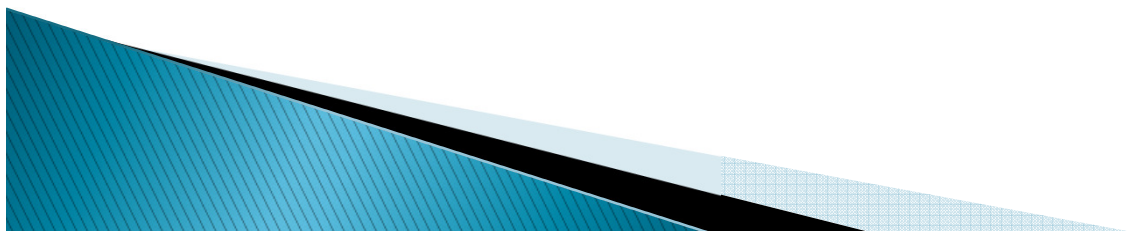


2010

Follow-up Coordinator position created

- ▶ Parent, full-time contracted position
- ▶ Role
 - Contact PCP and Audiologist on refer

	2005	2006	2007	2010
Screened	94%	97%	98%	98%
Follow-Up	34%	34%	50%	68%
Part C	10%	21%	30%	35%

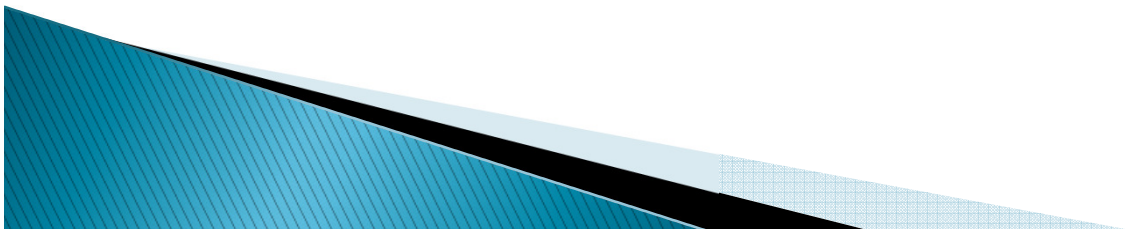


2011

New Parent Consultant Hired

- ▶ Focus shifted to include follow-up with parents

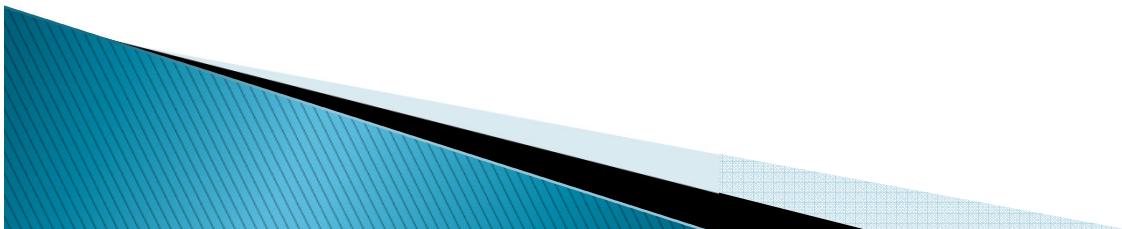
	2005	2006	2007	2010	2011
Screened	94%	97%	98%	98%	98%
Follow-Up	34%	34%	50%	68%	71%
Part C	10%	21%	30%	35%	32%



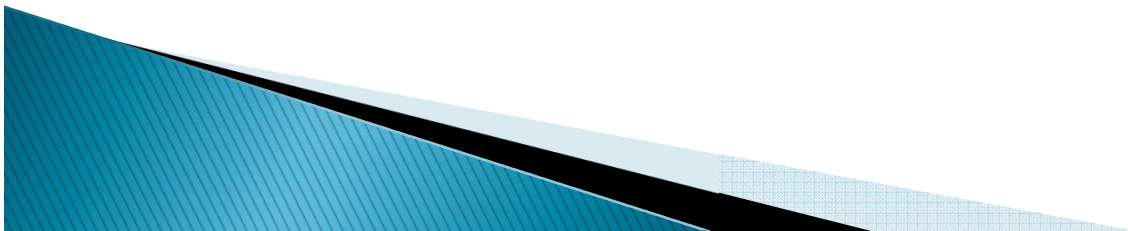
2012 New Follow-up Coordinator Hired

- ▶ Focus on proactive case management

	2005	2006	2007	2010	2011	2012
Screened	94%	97%	98%	98%	98%	98%
Follow-Up	34%	34%	50%	68%	71%	73%
Part C	10%	21%	30%	35%	32%	48%

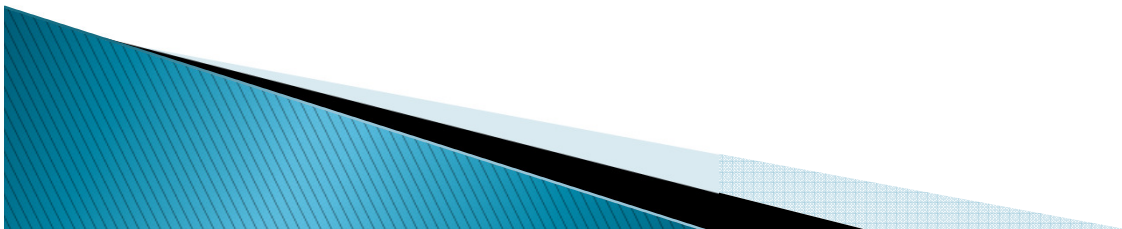


Where we are now.....



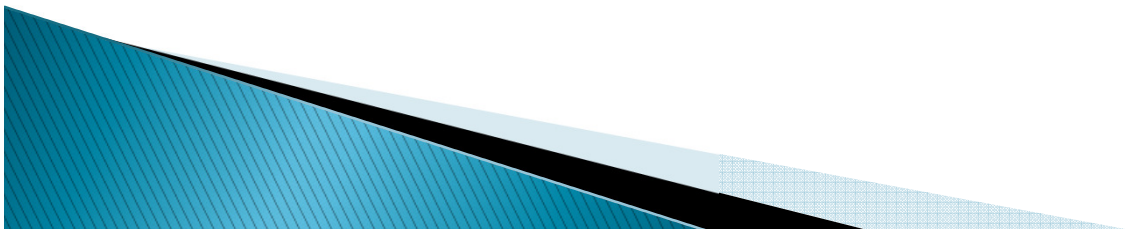
By one month of age

- ▶ When baby refers on Newborn Hearing Screen...
 - Screening facility
 - Required to schedule follow-up appointment
 - Complete and fax Maine EHDI program referral form to PCP and Maine EHDI office



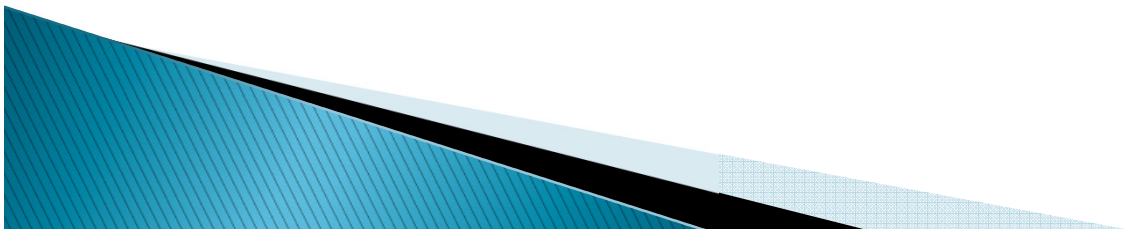
By One Month of Age.....

- ▶ Maine EHDI program.....
 - Follow-up Coordinator contacts screening facility for any missing information on form
 - Follow-up Coordinator contacts PCP
 - Parent Consultant contacts family



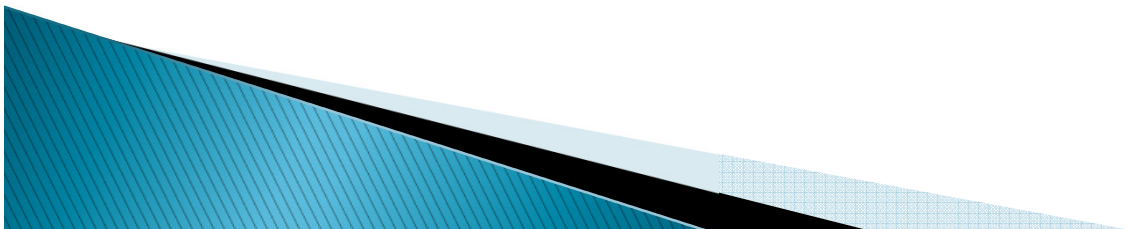
By Three Months of Age....

- ▶ Follow-up appointment...
 - Follow-up Coordinator
 - Contacts Audiologist if no report
 - Contacts PCP if no follow-up
 - Parent Consultant
 - Contacts family if no follow-up
 - Contacts family if hearing loss confirmed
 - Collaborates with Early Intervention



By Six Months of Age....

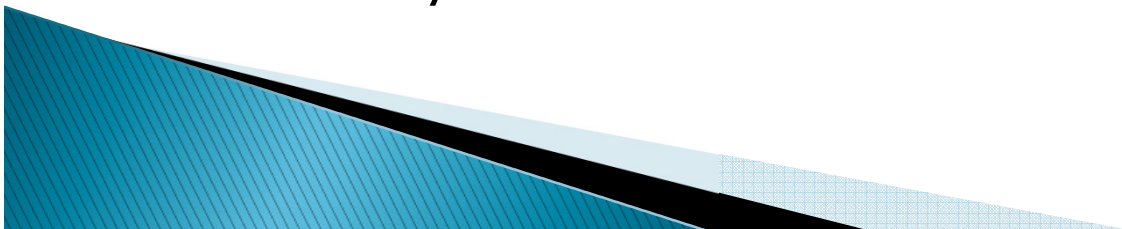
- Parent Consultant
 - Follow-up support
 - Collaborates with early intervention
- Follow-up Coordinator
 - Contacts PCP and Audiologist as needed
- Enrolled in Early Intervention
 - Part C
 - Early Childhood and Family Services (ECFS)
 - Memorandum of Agreement- Part C and ECFS



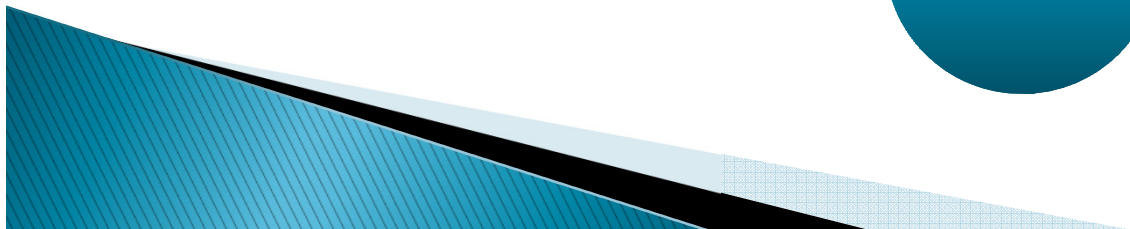
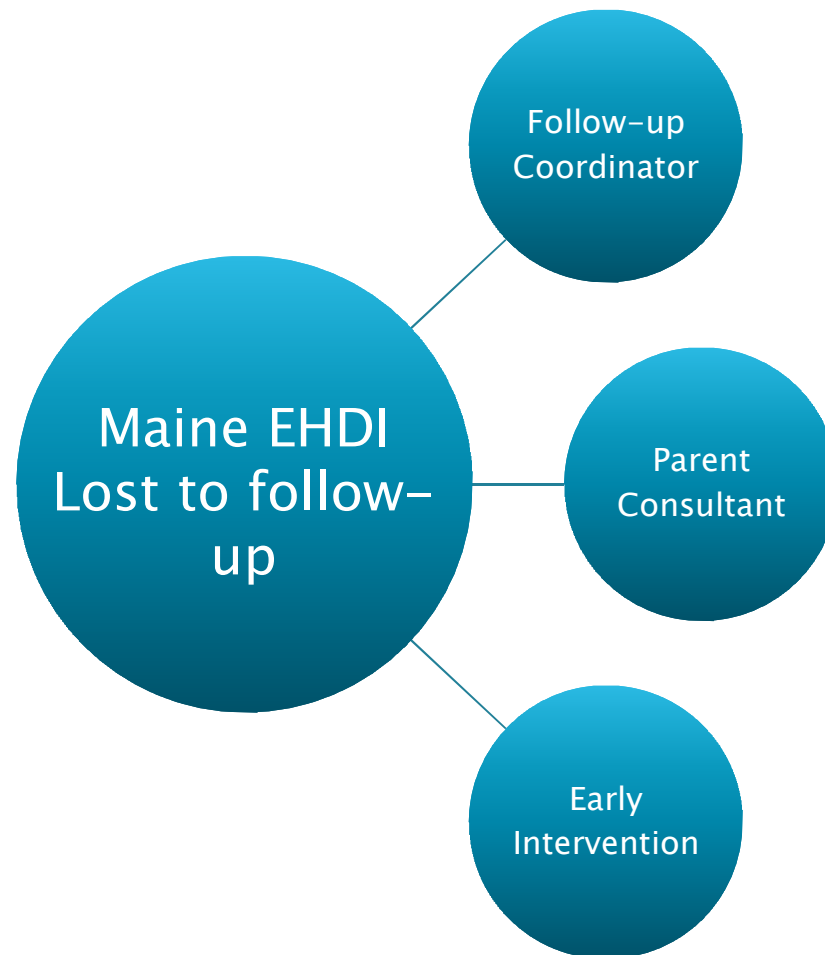
What we have learned.....

▶ What works

- Parent Involvement
- Clear data system
- Three-pronged approach
 - Collaboration with Follow-up Coordinator, Parent Consultant and Early Intervention

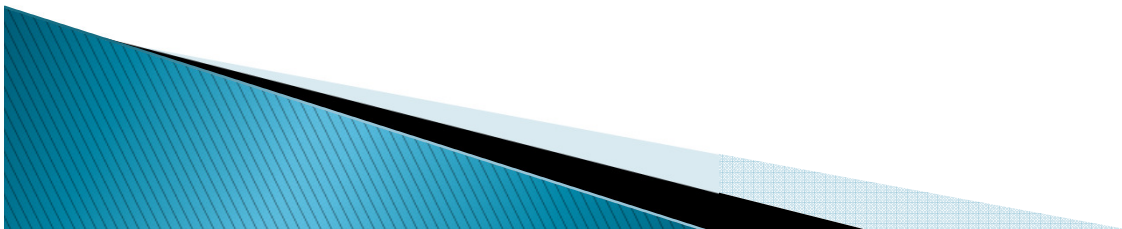


Maine EHDI Three-Pronged Approach



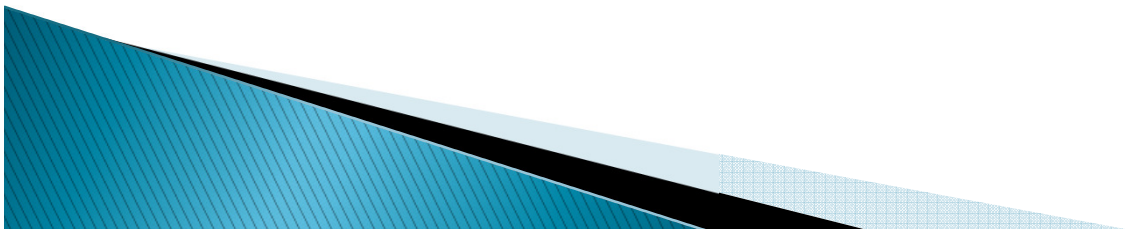
What we have learned.....

- ▶ Challenges...
 - Guide By Your Side (GBYS)
 - Lack of Resources
 - Getting Information



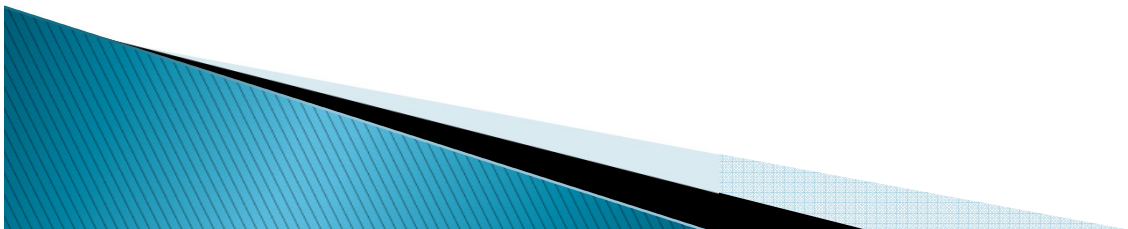
How Maine EHDI benefits from parent involvement...

- ▶ Parent-to-parent support
 - Support in the Follow-up Process
- ▶ Parent Voice to Professionals
 - Screening Facility, PCP and Audiologist
- ▶ Parent Voice in EHDI awareness programs
 - Screening facilities
 - Staff programs
 - Early Intervention
- ▶ Improved Data



The data says it all.....

	2005	2006	2007	2010	2011	2012
Screened	94%	97%	98%	98%	98%	98%
Follow-Up	34%	34%	50%	68%	71%	73%
Part C	10 %	21%	30%	35%	32%	48%



Thank you!

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